



Quality Policy

The policy of Heaton Green Dust Control Limited is to be recognised for quality bespoke products and services in the Dust and Fume Extraction and Ventilation industry. Achieved by:

- Consistently providing products and services that meet customer and applicable legal requirements.
- Considering the context of the organisation and aligning the Quality Management System with the strategic direction and culture of Heaton Green.
- Continuously upgrading the Quality Management System at all stages from product design, order, receipt, production, shipment to aftersales services, with a general commitment to improve our activities.
- Enhancing customer satisfaction of our activities through the effective application of the Quality Management System, including processes for the improvement of the management system and the assurance of conformity to customer requirements.
- Management of the organisation, along with colleague established quality objectives and defined responsibilities for their delivery.
- Pursuing legal and standard requirements.
- The careful selection of suppliers and contract delivery services.
- Ongoing commitment to continuous improvement.

Laura Curtis (Director) is responsible for communicating the Quality Policy to all Heaton Green colleagues.

A handwritten signature in black ink, appearing to read 'A Forman', written over a light blue horizontal line.

Director

Andrew Forman

15/08/22